

Cycling '74 has transferred some of its older website content, including this page, to PDF format.

As a result, some of the information may be out of date. If you own the product below and are experiencing difficulties that this page doesn't cover, please contact our Support team (<https://cycling74.com/contact-support/>).

Helpful links:

- <https://cycling74.com/support/challenge/>
- <https://cycling74.com/support/ilok/>
- <https://cycling74.com/support/faq/>

Product: Authorization: Max 5

If you own Max 5, you can authorize with an **Internet Authorization** (instantaneous) or **iLok** (24-hour wait).

Internet Authorization Instructions

<https://www.youtube.com/watch?v=Pyb-2b0pJaY>

1. If you haven't already installed the software, please do so by [downloading Max 5](#).
2. Launch the Max 5 application.
3. Click "Authorize".
4. UNcheck "Use my iLok smart key" and click "Next".
5. Leave "Internet activation" selected and click "Next".
6. Enter the serial number in the prompt of your web browser.
7. Click the "Authorize" button and your computer is authorized.

Important Notes

- For Max 6 owners who would like to authorize version 5, please follow these instructions or watch video at left:
 - If you own a 12-month student license, [email your Challenge](#) with a brief note explaining the request.
 - If you own a full license of Max 6, please [submit your Challenge](#) to the Challenge/Response Authorization form.
- If you get a new computer that you'd like to install this software on, you may do so by following the same steps listed above.
- While Cycling '74 limits the total number of computers a user can authorize, our single-user license agreement does allow multiple authorizations, as long as the software is only running on one personal computer at a time.
- If you do not have internet access on the machine being authorized, or Internet Activation fails because of connectivity issues with our authorization server, you may attempt Manual Activation instead, and submit your Challenge string to the [Challenge/Response Authorization Form](#)
- If you have followed the instructions and still cannot authorize, please email the details to auth@cycling74.com

iLok Authorization Instructions

- If you do not own an iLok and would like more information, please visit the [iLok](#) website.
- iLok authorization is **not available** for Student 12-month Max.

https://www.youtube.com/watch?v=HAnt2fo8_QM

1. Review the [iLok FAQ](#).
2. Go to the [iLok Authorization Form](#).
3. Enter the required iLok information.
4. As soon as your iLok account has been verified, an asset will be deposited, and you will be notified.