Cycling '74 has transferred some of its older website content, including this page, to PDF format.

As a result, some of the information may be out of date. If you own the product below and are experiencing difficulties that this page doesn't cover, please contact our Support team (https://cycling74.com/contact-support/).

Helpful links:

- https://cycling74.com/support/challenge/
- https://cycling74.com/support/ilok/
- https://cycling74.com/support/faq/

Product: Authorization: Pluggo, Mode, Hipno, or UpMix

You can authorize with Challenge/Response or iLok.

Challenge/Response Authorization

1. If you haven't already installed Pluggo [Mode, Hipno, or UpMix], please do so before proceeding.
2. Launch the Authorize Pluggo [Mode, Hipno, or UpMix] application.
3. Click the Authorize button.
4. UNcheck "use my iLok smart key" and click next.
5. You'll then see a dialog box with a string of short words called a Challenge.
6. Copy the Challenge.
7. Paste it into the Challenge/Response Authorization Form, fill out the rest of the form, and submit it.
8. After processing your authorization, we will e-mail you a new string of short words called a Response.
9. Launch Authorize Pluggo [Mode, Hipno, or UpMix] again, click Authorize, and enter the Response in the dialog box below the Challenge string. Your software will then be permanently authorized on your hard disk.

Important Notes

- If your computer becomes deauthorized, the same Response may reauthorize it, even if the Challenge has changed. Please keep a record of your Response.
- We will respond to two Challenge/Response requests. If you need additional authorizations, please include an explanation in the Comments field on the Challenge/Response Authorization Form.
- Pluggo, Mode, Hipno, and UpMix sales have been discontinued.

iLok Authorization

1. Review the iLok FAQ.
2. Go to the iLok Authorization Form.
3. Enter the required iLok information.
4. As soon as your iLok account has been verified, an asset will be deposited, and you will be notified.