

Cycling '74 has transferred some of its older website content, including this page, to PDF format.

As a result, some of the information may be out of date. If you own the product below and are experiencing difficulties that this page doesn't cover, please contact our Support team (<https://cycling74.com/contact-support/>).

Helpful links:

- <https://cycling74.com/support/challenge/>
- <https://cycling74.com/support/ilok/>
- <https://cycling74.com/support/faq/>

Product: Authorization: Radial

Challenge/Response Authorization

1. If you haven't already installed Radial, please do so before proceeding.
2. Launch the Radial application.
3. Click the Authorize button.
4. You'll then see a dialog box with a string of short words called a Challenge.
5. Copy the Challenge.
6. Paste it into the [Challenge/Response Authorization Form](#), fill out the rest of the form, and submit it.
7. After processing your authorization, we will e-mail you a new string of short words called a Response.
8. Launch Radial again, click Authorize, and enter the Response in the dialog box below the Challenge string. Your software will then be permanently authorized on your hard disk.

Important Notes

- If your computer becomes deauthorized, the same Response may reauthorize it, even if the Challenge has changed. Please keep a record of your Response.
- We will respond to two Challenge/Response requests. If you need additional authorizations, please include an explanation in the Comments field on the [Challenge/Response Authorization Form](#).
- If you only need to authorize a computer temporarily, please use the Comments field to tell us the date you would like it to expire.
- Radial sales have been discontinued.